



## QUALITY POLICY ed. 15/04/2024

By implementing and maintaining a Quality, Environment and Safety Management System in accordance with the UNI EN ISO 9001, UNI EN ISO 14001 and UNI EN ISO 45001 reference standards, **D-KTC Fluid Control S.r.l.** intends to concentrate its resources and technical-professional skills to maintain its position on the market as a leading company in the **DESIGN AND CONSTRUCTION OF FILTERS AND PRESSURE EQUIPMENT**. In pursuit of this mission, the company undertakes, within the scope of its MS (Quality - Environment - Safety Management System) and in its own context, to:

- ⇒ strategically plan activities, considering their risks and opportunities, and to maintain an effective management system in synergy between all corporate departments in order to achieve its preset objectives;
- ⇒ set quality, environmental and safety objectives consistent with the needs expressed by customers by providing products and services that ensure compliance with the requirements applicable to the organisation and with mandatory requirements;
- ⇒ continue to enhance its professional capabilities to meet the needs and expectations of all relevant stakeholders and Customers;
- ⇒ grow its position in the market by striving for leadership;
- ⇒ make the Quality Policy available and disseminate it to all its stakeholders;
- ⇒ fulfil its compliance obligations and meet applicable legal requirements;
- ⇒ provide adequate human, organisational and financial resources to support the quality - environment - safety objectives identified;
- ⇒ provide and maintain safe and healthy working conditions to prevent occupational accidents and illnesses in relation to the nature of occupational health and safety risks;
- ⇒ within its OSH, consult and involve workers and their representative;
- ⇒ guarantee commitment to continuous improvement of its integrated management system, the prevention of pollution, accidents and occupational diseases.

In the fields of design and construction of filters and pressure equipment, environmental compliance and safety, **D-KTC Fluid Control S.r.l.** aims:

- ⇒ to retain its employees by allocating technical and training resources capable of increasing the company's know-how and thus constantly improving the service provided in compliance with the implemented IMS;
- ⇒ to regularly check the status of existing orders, the objectives set and their final attainment;
- ⇒ to build the loyalty of our suppliers by considering them as partners of our company, evaluating them and monitoring their performance;
- ⇒ to reduce internal and customer-detected non-conformities;
- ⇒ to reduce company costs by evaluating alternative proposals that maintain the company's occupational health and safety policy unchanged;
- ⇒ to annually monitor customer satisfaction;
- ⇒ to propose to the Customer all technologically feasible solutions for design activities in order to reduce the environmental impact also in view of the product/service life cycle;
- ⇒ to ensure that all actors involved in production activities are aware of the importance of managing all environmental aspects and environmental emergencies;
- ⇒ to develop the professional skills and responsibilities of each employee's role, as well as to commit to compliance with prevention and protection procedures through the dissemination of a health and safety culture;





- ⇒ to commit to maintaining the guarantee of adequate resources to finance education, information and training;
- ⇒ to constantly monitor health and safety levels and the ergonomic aspects of the workplace and the mental and physical well-being of workers;
- ⇒ to eliminate or, at least, reduce risks related to their work activities.

